



Safety You Can Rely On. Convincing Reliability.

At the end of 2015, 1,413 employees of the TÜV AUSTRIA Group were working for our customers in over 40 countries. As of December 31, 2015, revenues of €149.3 million were recorded with an operating performance of €152.9 million. Our customer-tailored services include 270 service competencies in the fields of industrial services, testing, inspection, certification, IT security, management consulting, insurance services, and training & advanced training. International focus and a multitude of certifications (both national and international) prove TÜV AUSTRIA to be a qualified, safe and reliable partner. In Austria and throughout the world.

www.tuv.at



Credits

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shutterstock.com, fotolia.com

Printing

Jentzsch, 1210 Vienna

www.tuv.at



Contents

6	The Board – TÜV AUSTRIA – A Strong and Reliable Partner
9	Chairman of the Supervisory Boards – Exploit All Potentials
10	Interview with CEO Stefan Haas – We Shape the Future. With 270 Services Worldwide.
14	New Organizational Structure of TÜV AUSTRIA – A Partner for Every Situation
16	Designations and Accreditations – National and International Expertise
20	New Office Buildings – Breaking Ground for the TÜV AUSTRIA Campus
22	New EMC Testing Hall – Electromagnetic Compatibility Testing
24	Sustainability – Climate Change from the Outlet
26	Energy Efficiency – Controlled Climate Protection
28	TÜV AUSTRIA TURK – Pioneering Spirit in Turkey
29	TÜV AUSTRIA SERVICES – TÜV AUSTRIA Checked Cable Cars in Mexico
30	TÜV AUSTRIA HYGIENIC EXPERT GMBH – Crystal Clear
31	Brand Valuation – TÜV AUSTRIA Superbrand 2015 – 2016
32	Significant Events throughout 2015
36	TÜV AUSTRIA Science Prize – Top Performances Awarded
38	TÜV AUSTRIA Science Scholarship – Creating Opportunities
40	TÜV AUSTRIA Kids – Lighting Up Diodes
42	Sports Marketing – A Winning Combination
43	TÜV AUSTRIA Forum – A Meeting Place for Industry
45	Employees and Turnover – Long-Term Development 2001 – 2015
46	Regional Offices
48	Bodies of the TÜV AUSTRIA Group
49	Facts and Figures

Strong and Reliable Partner

The expansion of the international presence of the TÜV AUSTRIA Group and a large number of national and international permissions, personnel, and technical requirements once again made the company a competent, safe and reliable partner in 2015 for industry, local authorities, and science – with considerable depth as well as breadth of services.

Dear business partners, members, and friends of TÜV AUSTRIA!

2015 was an exciting and simultaneously challenging year for the TÜV AUSTRIA Group. We made organizational and structural decisions for the future, while also making progress with our service portfolio in a still volatile economic environment, which was characterized by restrained investment activity and strong pricing pressure from customers and competitors alike. Due to the high quality of our services and the reliability and great personal commitment of our employees, we have once again proven our ability to succeed in terms of both sales volume and turnover.

We always try to create added value with our services: in covering the safety and quality needs of our customers, partners, consumers and the public by providing technical expertise, innovative IT security solutions in terms of energy efficiency, a tailored training program and much more.

With our 270 services, we already operate in more than 40 countries – and this number is rising. This is possible because the TÜV AUSTRIA Group has 1,413 employees (as of the end of December 2015), who

Secure and expand market positions and continue to take advantage of internationally attractive growth opportunities offered by the global market.

are fully committed to satisfying customer needs and securing and expanding our market position and to using the internationally attractive growth opportunities offered by the global market.



The times in which we live bring with them not only rapidly developing technologies, but also constantly changing customer needs. Both have a great impact on our service portfolio. Technical competence, experience and also the courage to innovate are in high demand – traits with which the employees of the TÜV AUSTRIA Group are equipped. Ensuring the high quality level of our services creates and safeguards confidence in long-term customer relationships and acquisitions.

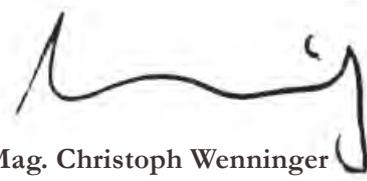
Commitment and dedication are what make our growth and expansion possible. We would like to extend our heartfelt thanks for the great deal of confidence they have shown throughout 2015.

We look forward to the challenges ahead and remaining a strong and reliable partner for our customers in the years to come. In Austria and throughout the world.



Dipl.-Ing. Dr. Stefan Haas

CEO of TÜV AUSTRIA Group



Mag. Christoph Wenninger

CFO of TÜV AUSTRIA Group



An understanding of the requirements, profound analytical talent, the correct answers, efficiency and effectiveness at the same time - all of these contribute to the positive development of the TÜV AUSTRIA Group.

Dear business partners, members, and friends of TÜV AUSTRIA!

The TÜV AUSTRIA Group has not only broken new ground in the 2015 fiscal year and achieved substantial progress, it has also made important decisions which will positively affect the development of the company both organizationally and structurally. The TÜV AUSTRIA Group is ideally equipped for the future.

Distinguishing features and, therefore, success criteria are, in addition to investments in infrastructure, strategic acquisitions and the state-of-the-art of the company,

especially in regard to the performance of the individual divisions and their employees. They all possess much more than just technical expertise.

An understanding of the requirements, profound analytical talent, the correct answers, efficiency and effectiveness at the same time, as well as having a good measure of pleasure in their work. All of this contributes to the positive development of the TÜV AUSTRIA Group.

The Supervisory Board maintains regular contact with the Management Board. In the framework of four Supervisory Board meetings, the current national and

Exploit all Potentials

international framework, the strategic opportunities and challenges and courses of action to optimize business performance were discussed. The central objective of the corporate strategy is the full utilization of potentials in the existing and emerging markets of the TÜV AUSTRIA Group. The measures introduced by the company to improve efficiency and to further improve profitability have already demonstrated their effectiveness in the 2015 fiscal year and will be indispensable in the future. I must stress here that the interaction between shareholders and employee representatives was not only marked by a constructive atmosphere, but also by a great deal of mutual trust.

On behalf of the entire Supervisory Board, I would like to thank Management and all employees for their

considerable commitment in the challenging 2015 fiscal year. They have once again contributed to the positive economic development of the TÜV AUSTRIA Group, both in Austria and abroad. I also thank our customers and partners for their confidence in us.

The Supervisory Board will continue to advance and actively assist in the future strategic development and direction of the TÜV AUSTRIA Group. With this goal in mind: that our company is a reliable partner to our customers with innovative solutions, knowledge, enthusiasm and team spirit.



Komm.-Rat Dipl.-Ing. Johann Marihart

Chairman of the Supervisory Board of TÜV AUSTRIA HOLDING AG

President of TÜV AUSTRIA

We Shape the Future. With 270 Services Worldwide.

Stefan Haas, CEO of the TÜV AUSTRIA Group, on the company's role as an innovative service partner and all of the market opportunities this brings with it.

The TÜV AUSTRIA Group has been organizationally and structurally reorganized. Comprehensive and innovative services are now grouped into four business segments. The customer has a contact person who can provide information on the entire service portfolio. A worthwhile investment in the future?

By all means! Four business sectors which reflect the global markets will better serve the requirements and needs of customers from all industries. "One Face to the Customer" – whether property management, energy companies, food producers or a technology firm. Whether testing, certification, support or training and education – depending on the requirements, one contact partner will advise our customers about the various offerings within the portfolio of TÜV AUSTRIA and tie these to an overarching service package solution.

So technical competence alone is not enough?

Technical competence provides the basis for our actions. This was already the case at the time of our founding in 1872, when the business functioned as a boiler inspection and insurance company. In our fast-paced world, we can be sure – together with our technical expertise as the cornerstone of our safety services – that we can hit our targets by providing

cross-functional, innovative service packages through flexible, cost-efficient and practical solutions while simultaneously improving safety. And responding to customer inquiries as promptly as possible.

Are safety and speed not mutually exclusive?

Safety, flexibility and speed are deemed to be assets in the TÜV AUSTRIA Group. Innovative service offerings enable cost-effective and time-saving checks, for example, with complex plants or difficult-to-access structures. We provide comprehensive solutions to ensure safety as a matter of course. Speed has no relation to our actions, except on the most superficial of levels. Where TÜV AUSTRIA is involved, safety is always to the fore.

What are the challenges facing TÜV AUSTRIA in the coming years?

As globalization progresses, so do industry changes. The service providers that serve industry must be actively involved here. Our international engagement started years ago, because the international market also offers us attractive growth opportunities. With our branch offices, company investments and acquisitions, we are now well-positioned in terms of income in many countries and regions on all continents. At the same time, we must ensure that we remain

**We stand for integrated safety,
quality and technical resource
management. Expertise,
reliability, and customized
services are the key to success
in our business.**



successful in the home market and take advantage of our opportunities. The dynamic development of our corporate group combined with continuous growth has seen us evolve from a medium-sized Austrian company to an international corporation, one step at a time. Our new organizational structure will give us an additional boost to master the fascinating challenges that lie ahead.

TÜV AUSTRIA sees itself as a pioneer of new technologies. Do you also consider yourself to have a social responsibility?



We have actively supported new technologies since the first industrial revolution. This is because of the fact that only if they are safe, manageable and environmentally friendly will they be accepted by the economy and society. In the course of transition from an industrial society to a knowledge society, it is not only important to ensure the safety of people and machines, but also of data. “Information Security” is designed to prevent the possibility of unauthorized data manipulations or the unwanted disclosure of information. The digitization across all industries is now resulting in the convergence of functional and information security, whereby safety thinking is broadened further and more ideas emerge, fueled by the so-called “Internet of Things,” “Industry 4.0” or “Autonomous Driving”.

Safety issues increasingly penetrate non-industrial topics: How can the quality of our drinking water or the food that we consume every day be safeguarded in order to rule out health hazards?

It is no wonder, therefore, that at the renowned Zukunftsinstitut (Future Institute) with its proponents Matthias Horx, Franz Kühmayer and Harry Gatterer, “safety” has been incorporated as a new mega-trend.

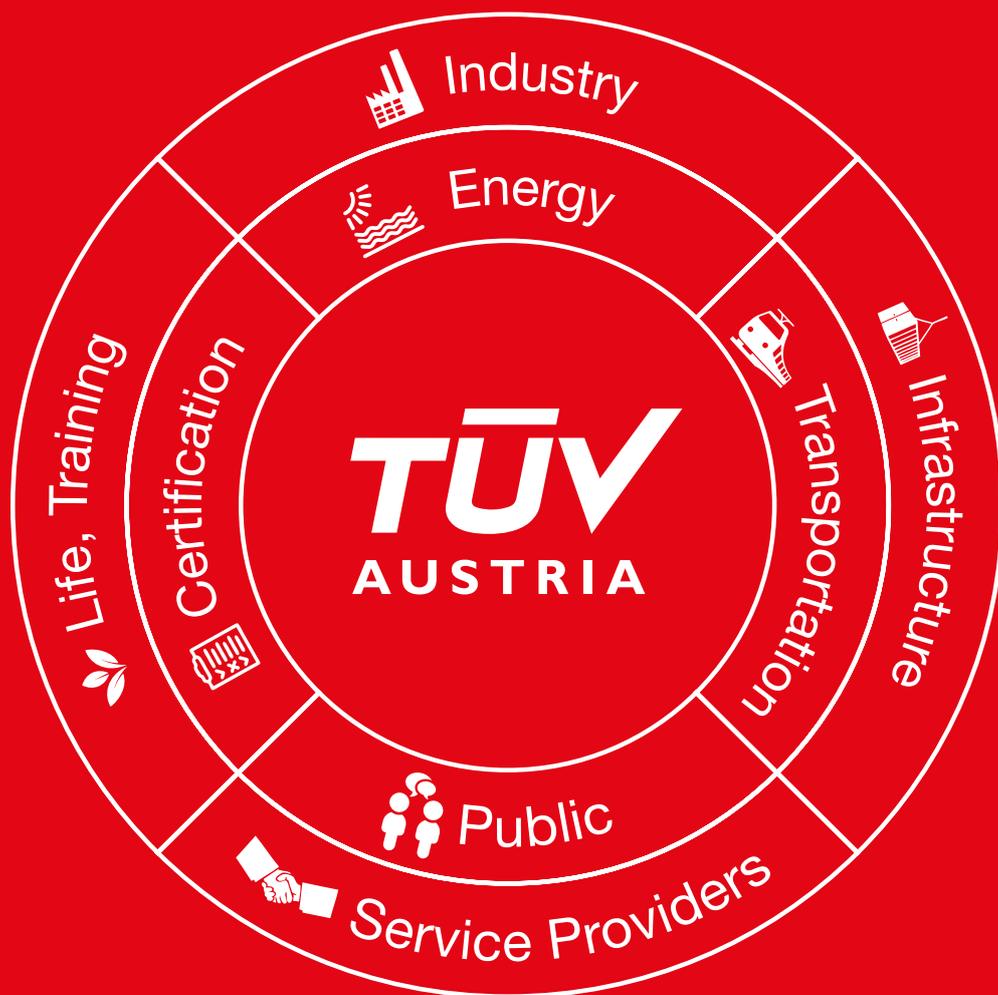
TÜV AUSTRIA happily takes to this social challenge: From Industry 1.0 to Industry 4.0 – We Shape the Future.

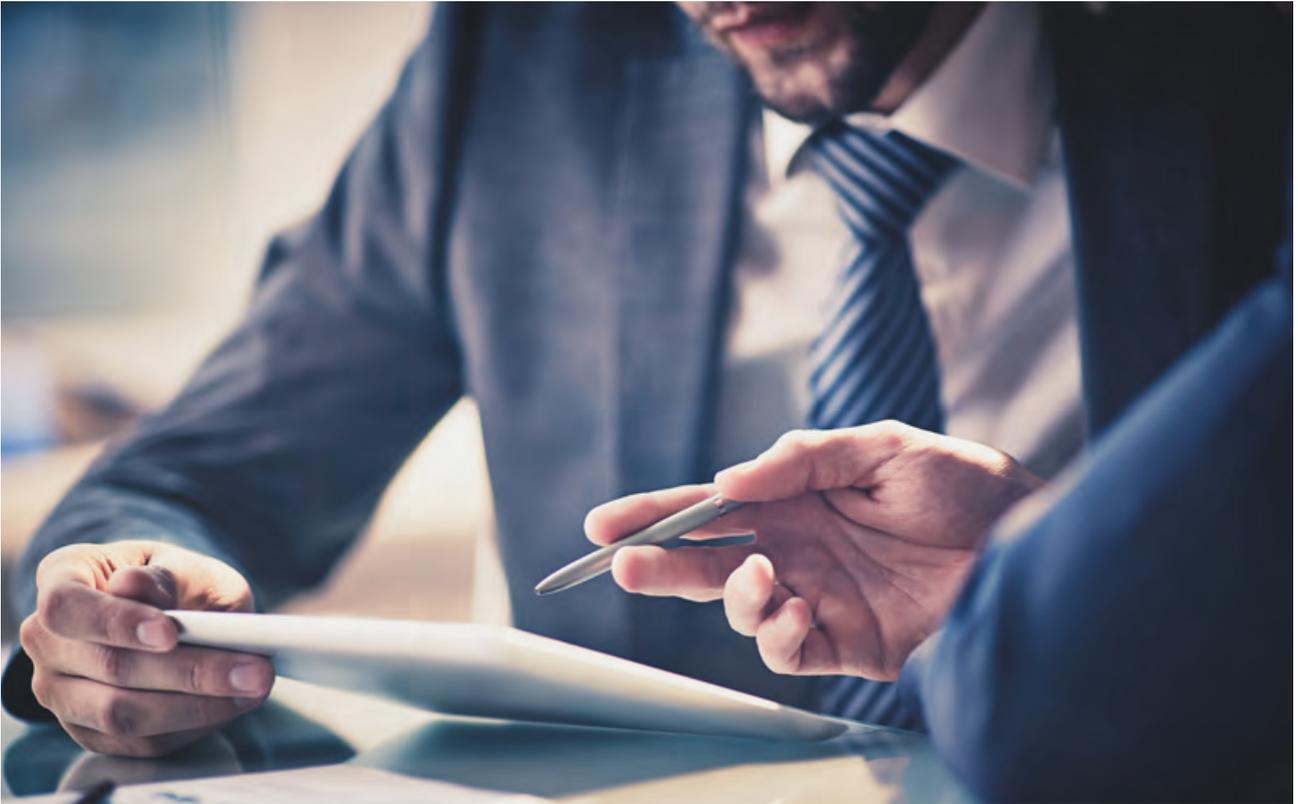
The increased need for safety – especially in regard to consumers – cannot be satisfied simply by the fact that a label is found on almost every product nowadays. Is that still legitimate?

There is associated and international competition we must face, of course, in the area of certification. It is clear that we have to evolve continually in the interest of our customers in order to generate healthy growth. But not at any price. We do not associate our good name with questionable products. Moreover, we have at times withdrawn certifications if something does not seem right.

We stand for integrated safety, quality and technical resource management. Expertise, reliability and customized services are the key to success in our business. Together, we have worked hard to secure and expand our market share by differentiating ourselves from the competition through innovative solutions and comprehensive expertise. The development of team spirit and the realignment of our corporate structures inspire an even more dynamic development of TÜV AUSTRIA. With 270 services worldwide, we shape the future. With safety.

Fast. Competent.
From a Single
Source.





A Partner in Any Situation

One-stop service packets as needed. With the new organizational structure of the TÜV AUSTRIA Group, customers benefit from comprehensive and innovative services from four business segments.

By the end of 2016, the organizational structure will have finished moving to the new office buildings at Campus 21.

The four business sectors that reflect the global markets will better serve the needs of customers from all industries. Whether property managers, energy companies, banks or food producers, whether testing, supporting or

training – depending on the requirements, one contact partner will advise the customer about the various offerings within the TÜV Austria portfolio and tie these to an overarching package solution.

The complex concerns of our customers are, therefore processed quickly, competently and consistently.

The Business Areas



Industry & Energy

Plant Safety and Risk Management
 Fire Protection
 Pressure Equipment
 Electrical Engineering
 Power Technology, Energy Efficiency
 Explosion Protection
 Crane, Lifting Appliance, and Machine Technology
 Machinery and Equipment Safety
 Special Test Concepts, e.g., Risk-Based Inspection
 Product Testing (Consumer Products)
 Damage Analysis
 Specific Test Procedures, e.g., Thermography via
 Flying Inspection Platform
 Control and Instrumentation Technology
 Environmental Protection
 Material and Welding Technology
 Non-Destructive Material Testing, Structural Monitoring



Life, Training & Certification

Medical Device Production
 Hospital Services
 Tourism and Food Sectors
 Training and Education
 Personnel Approval
 System Certification
 Product Certification



Infrastructure & Transportation

Lift Technology
 Automotive Services
 Construction Technology
 Pool Safety
 Lightning Protection
 Stages
 Railways
 ÖNORM B1300 Static Security Checks of Residential Buildings
 ÖNORM B1600 Assessment of Movement Restrictions
 Cable Car Technology
 Games, Sports and Leisure Equipment
 Industrial, Commercial and Garage Doors and Gates



Service Providers & Public

IT Security
 NASV External Experts
 Legal Compliance
 Safety Experts (SFK) / Security Center (STZ)
 Management Consulting, Technical Building Services
 Technology and Law
 Loss Adjusting

National and International Expertise



The core areas of expertise of TÜV AUSTRIA lie within the fields of Technology, Safety, Environment, Quality and Sustainability. It is the mission of the TÜV AUSTRIA Group to promote technical safety, conserve resources and improve the quality of products and services.

For TÜV AUSTRIA, customer value is the number one consideration. Customer support has the highest priority and is based on problem-solving expertise, objectivity and independence.

The TÜV AUSTRIA Group has been active in Austria and internationally since 1872 and has continually proven its expertise over the years through numerous accreditations, certifications and authorizations.

TÜV AUSTRIA is

- Notified body no. 0066, 0408, 0532, 0906, 1735, 2414 for many EU directives
- Accredited testing and monitoring authority
- Accredited product certification authority
- Accredited management system certification authority
- Accredited certification authority for persons
- Accredited calibration authority
- Accredited authority for approval of welding operations and filling stations
- Accredited verification authority for greenhouse gases

Accreditations and Designations

Accredited primary inspection authority for pressure equipment and boilers according to the Boiler Act (Austria and Romania)

Accredited certification authority for management systems according to the Accreditation Act and ISO/IEC 17021 for

- Quality management systems in accordance with EN ISO 9001
- Environmental management system in accordance with EN ISO 14001
- Safety management systems in accordance with SCC, SCP, OHSAS 18001 and SA 8000
- Food safety in accordance with ISO 22000
- Energy management systems in accordance with ISO 50001
- Quality management systems for medical devices according to EN ISO 13485
- Quality management system for providers of Learning services according to ISO 29990
- ISO/IEC 17021 through KBA for Quality Management systems Automotive technology
- Health management systems according to KTQ
- ISO 20000 through APMG for IT Service Management systems
- ISO/IEC 27001 for IT Security
- BS 25999 through ESYD for operational continuity management
- Railway safety management systems according to Regulations EU 1158/2010 and 1169/2010

Accredited certification authority for the certification of products, methods and services in accordance with the Accreditation Act and ISO / IEC 17065 for

- Medical Technology, Medical Devices
- Environmental Protection, Healthcare, Safety
- Electrical Engineering
- Telecommunications, Audio- and Video Technology
- Food Technology
- Handling Equipment, Hoisting Devices
- Construction Industry, Elevators, Building Materials
- Safety Components for Cable Cars
- Private and Commercial Residential, Entertainment, Games, Sport
- GLOBAL GAP & EL0T Standard (Greece)

Accredited certification authority for personnel according to the Accreditation Act and ISO/IEC 17024 for

- Welding and Brazing Technology (ISO 9606-1 to -5, ISO 13585, ISO 14732, EN 13067, ÖNORM M 7807, AD 2000 HP 3, TRD 201 Unit 2)
- Proficiency according to ÖNORM F1053 ("Extinguishing station")
- SCC persons
- Technical safety experts
- Proficiency according to ÖNORM F 1053

Accredited testing and inspection authority according to Accreditation Law (AkkG), ISO/IEC 17020 and ISO/IEC 17025 for

- Elevators/Elevator Components
- Construction Technology
- Electrical Engineering
- Explosion Protection
- Fire Protection
- Mechanical, Hoisting and Conveyance Technology
- Cable Cars
- Telecommunications/Information Technology/EMC
- Medical Devices, Active Implants and In-vitro Diagnostics
- Medical and Hospital Technology
- Automotive Engineering/Hazardous Materials
- PPE
- Technical Physics
- Environmental Protection
- Materials and Welding Technology
- Pressure Technology
- Game, Sport and Leisure Equipment
- Technology and Law (Commercial Law, Piping Law and Railway Law, Electricity and Economy Law)
- ISO/IEC 17025 Automotive Technology through KBA
- EG FGV; FzTV; StVZO Vehicles and Vehicle Components KBA

Accredited calibration authority

Calibration authority according to the Dimensions and Calibration Law and Accreditation Law, Calibration Ordinance and ISO/IEC 17025 for

- Pressure, Temperature
- Torque, Power (Materials Testing Machines)

Accredited testing and inspection authority according to

- National laws for construction products OIB
- Hoisting Apparatus Operating Ordinance 2009, HBV 2009

CCA and CB testing laboratory for IT products and medical devices

- Methods for global attainment of national testing and safety marks

TCB/CAB according to MRA EU-USA: registration office for wireless devices and EMC for the United States

- Approvals of wireless devices and EMC tests for the United States according to "MRA – Multilateral Recognition Agreement" between the EU and the USA

Appointed/registered/competent authority (notified body identification number: 0066, 0408, 0532, 0906, 1735, 2414) according to European Directives for

- 2006/95/EC Electrical Devices
- 2009/105/EC (ex-87/404/EEC) Simple Pressure Vessels
- 89/106/EEC Construction Products
- 89/686/EEC Personal Protective Equipment
- 92/42/EEC Hot Water Boilers
- 93/42/EEC Medical Devices
- 94/9/EC Explosion Protection
- 99/92/EC Worker protection in potentially explosive atmospheres
- 95/16/EC Elevators
- 97/23/EC Pressure Equipment
- 99/5/EC Radio and Telecommunications Terminal Equipment
- 98/79/EC In-vitro Diagnostics
- 1999/36/EC Portable Pressure Equipment
- 2000/9/EC Cable Cars for Human Transport
- 2000/14/EC Noise Emission in the Environment by Equipment for Use Outdoors
- 2004/108/EC Electromagnetic Compatibility
- 2006/42/EC (98/37/EC) Machines/Safety Components
- 2003/87/EC Greenhouse Gas Emissions
- Various international directives for vehicle components, conversions, and similar (ECE, EC)

Approved test center according to

- Elevator Safety Directive (ASV)
- Lifting Systems Operational Regulations (HBV 2009)
- Construction Machinery Noise Regulation

- Machinery Safety Ordinance
- Telecommunications Act
- PPE Safety Regulation
- Mineral Raw Materials Act
- Petroleum Mining Police Ordinance

External Body for the Cable Car Testing Regulation (SeilbÜV)

Specialized Body, Safety Expert, Safety Technical Center, etc. in accordance with the Austrian national regulation for health and safety

Specialized Body under the construction worker protection regulation

Accredited Training Center for safety professionals in accordance with Regulation on the training of Safety Professionals (SFK-VO)

Authorized training center in accordance with the Proof of Professional Knowledge Regulation

Approved as environmental verifier organization under the EMAS regulation in accordance with the Environmental Verifier and List of Sites Act

Technical services according to

- Industrial Code Regulation (emission of mobile devices and machines)
- ECE regulations
- Category A,B,C,D in accordance with EC framework guidelines
- SCC (Security Certificate Contractors)
- Certified according to SCC regulations

Emissions Certificate Act and expert regulation approval as independent test center and individual inspector

- Independent test center and individual inspector for the verification of CO₂ emissions

Authorized expert according to the emission protection law for boiler systems (EC-K)

Testing laboratory for playground equipment

- Approved by the Minister for Public Health and Sport in the Netherlands

Testing and certification authority for the GS mark (ZLS)

Approved inspection body according to Ordinance on Industrial Safety for Lifts and Pressure Equipment (ZÜS)

Highlights 2015

NEW OFFICE BUILDING

Breaking Ground for the TÜV AUSTRIA Campus



TÜV AUSTRIA is centralizing all former Vienna sites in the Vienna South Business Park, with the exception of the Test Center.

On September 18, it was time. With a ground-breaking ceremony, the construction project in South Vienna was ushered in. Here will rise a new, modern office building for over 300 employees. The completion of this building is scheduled for late 2016. Occupying approximately 7,300 square meters of space, the complex features innovative architecture.

“The consolidation of TÜV AUSTRIA’s office sites at Campus 21 in the Vienna-South Business Park in conjunction with the proximity to the TÜV AUSTRIA Test Center will bring substantial synergy effects and open up new opportunities as regards the expansion

of the company,” said Dipl.-Ing. Dr. Stefan Haas, CEO of the TÜV AUSTRIA Group.

One particular advantage of the new location in Brunn am Gebirge is the proximity to the TÜV AUSTRIA Test Center in Vienna-Inzersdorf.

The new office building will be a place of encounter, coexistence, and education for the future. From January 2017, the TÜV AUSTRIA Campus will start a new year.





EMC HALL

Electromagnetic Compatibility in Testing

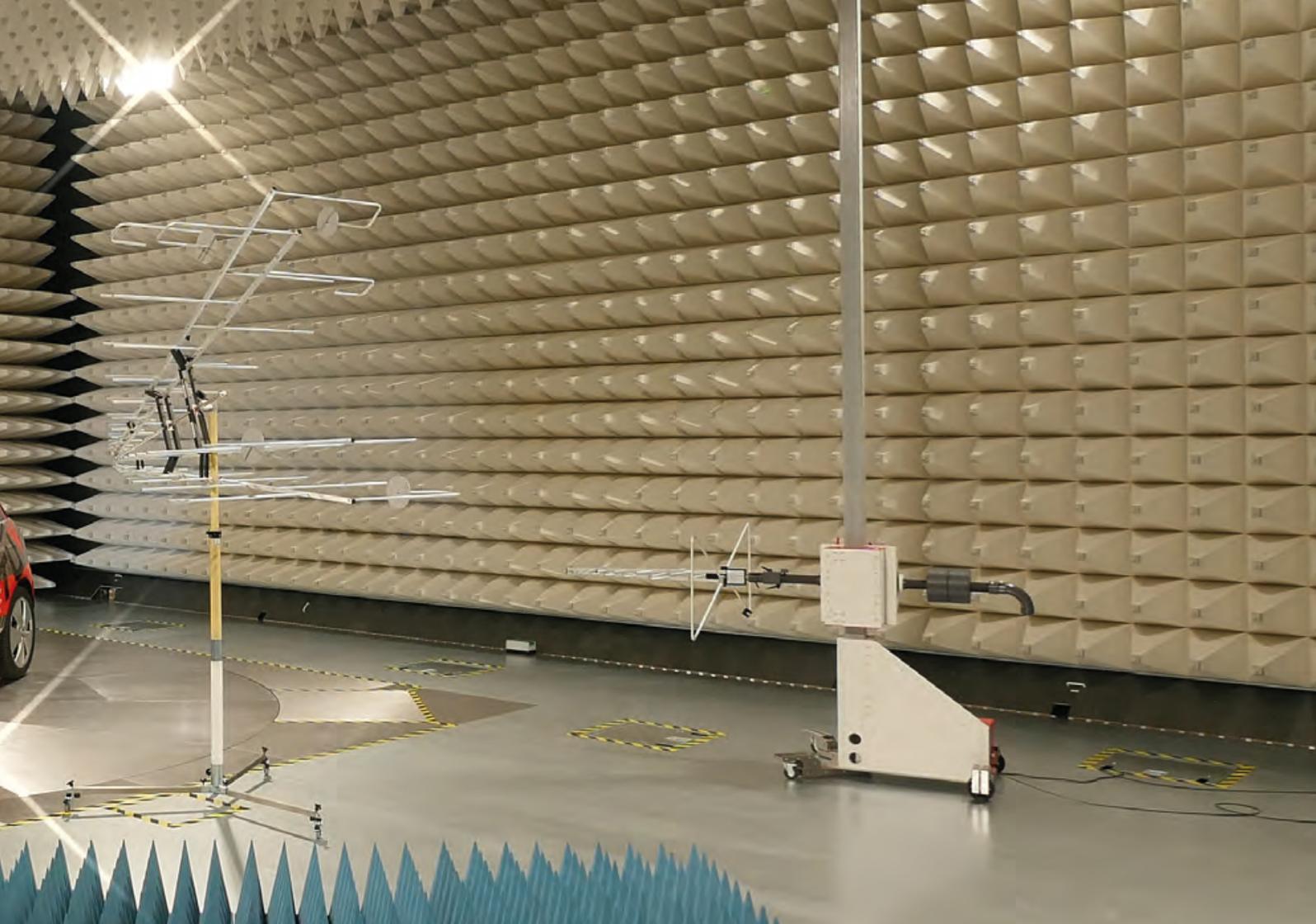
Wherever current flows, electromagnetic radiation is also emitted. To ensure that individual components and equipment do not disrupt one another, electromagnetic compatibility (EMC) is tested on the test bench in the new TÜV AUSTRIA EMC anechoic chamber in Vienna.

Electromagnetic compatibility (EMC) is a central component of quality electrical and electronic equipment and a key point of CE conformity certification.

TÜV AUSTRIA have been leaders in the field of EMC measurement for more than 20 years. However,

an ever-increasing number of electronic components not only makes an assessment of components necessary, but also nowadays complete vehicles.

Also, due to intensified pressure for innovation and constantly new specifications, even large manufac-



The multifunctional EMC measurement and testing hall is the largest in Austria. A total of €1.5 million was invested in its construction.

turers from the automotive sector through to suppliers do not always have the means to perform such measurements themselves.

In order to measure the EMC properties of a product, the amount of radiation emitted must be measured. To do this, the object to be inspected must be isolated from the environment.

In accordance with the requirements, the test chamber is generously and flexibly constructed with an area

of 15 by 12 meters and a height of 6.5 meters. The central element is a revolving disc six meters in diameter with a possible total load of eight tons. It can accommodate not only a whole vehicle for analysis, but also certain industrial facilities.

Info & Video: www.tuv.at/emv



SUSTAINABILITY

Climate Protection from the Outlet

Many Austrian companies now obtain "green" electricity from renewable energy sources. TÜV AUSTRIA checks whether the green energy actually comes from the socket, as promised to the customer.

Electricity has a color: In more and more companies and households, it is green. Businesses and consumers want to contribute to giving the energy revolution and climate protection a chance by obtaining sustainably produced energy.

Green electricity is supplied by Naturkraft Energievertriebsgesellschaft m.b.H., a subsidiary of EnergieAllianz Austria GmbH (Energy Burgenland AG 10%, EVN AG 45%, and Wien Energie GmbH 45%). The green electricity provider also offers its

customers more than just promises: In order to guarantee that the electricity actually comes to them from sustainably generated energy, TÜV AUSTRIA checks the sources of energy suppliers. As a certification authority approved by the Accreditation Act, the natural origin of electricity which is purchased will be guaranteed through a screening process. When established that the power comes from a guaranteed renewable source, a corresponding attestation is issued.

This confirmation by TÜV AUSTRIA is an indispensable prerequisite for natural power to enable specific products to use the Austrian eco-label.

To ensure that this electricity is identifiable by its origin, the legislature has committed every retail vendor to building a complete detection system for their energy sources. The information about the sources can be found in the annual accounts and the promotional material of the utility companies.

The classical processes of generation, transfer, and validation of evidence supporting electricity origins are displayed in the Austrian

Electricity detection database, which is operated by E-Control Austria, the Austrian Regulatory Authority for electricity and gas. The grid feed and the current drawn are added to the electricity detection database and checked against the guarantees of origin. So it is evident from which power station the current delivered originates.

TÜV AUSTRIA confirms the origin

TÜV AUSTRIA plays two different roles for the proof of origin: On one hand, it monitors the origin of electricity on behalf of the energy producer and draws up the guarantee of origin that must be introduced into the flow verification database (labeling).

This is important: Green power can only be sold as green electricity if the proof of origin is assigned to the buyer. So the power can be

the power associated with a source.

For delivery of green electricity to the end customer, the Guarantee of Origin acts as the labeling, so as to validate the electricity labeling. This closes the loop to the customer, who can now select suppliers according to ecological criteria in addition to economic criteria.

The examination of the certificates of origin also ensures that no more green electricity is sold than produced.



Natural power offers the customer more than just the prescribed verification system with additional transparency: TÜV AUSTRIA checks whether the amount of natural energy sold has sufficient proof of origin for green power. This gives the customer the ultimate security of having verified sustainable and ecological energy.

Green electricity has its own recipe. The mix consists of at least 1.4% photovoltaics, a maximum of 79% hydropower, and the remaining components can be derived from wind energy, biomass, or geothermal energy.

Safety certificate for the Smart Living App

TÜV TRUST IT GmbH, which is part of the TÜV AUSTRIA Group, has certified the Smart Living App "Stadtwerkzeug" ("City Tool") of Dusseldorf's public utilities. The app is a successful example of how attractive features and high standards for data protection can co-exist.

Compliance with the required security and privacy criteria is not only a prerequisite for successful use of the app, but also an important success factor in its marketing.

ENERGY MANAGEMENT

Living Climate Protection

Whether voluntary or prescribed by law, Austria's food industry is trying to bring the energy balance under control or even achieve CO₂ neutrality. TÜV AUSTRIA is of great assistance.

Whether photovoltaic systems, green power or efficiently refrigerated cabinets – systematic energy management accompanied by corresponding certifications help with the careful use of energy and in achieving the set targets. TÜV AUSTRIA assists its customers in all aspects of the implementation of an energy management system.

As a basis for prosperity and economic development, energy efficiency is increasing the success and competitive advantage of companies.

Through the Federal Energy Efficiency Act, large companies are obliged to set measures to increase their energy efficiency. Successful, systematic energy management also includes continuous identification of

energy saving potentials, efficient use of energy, the search for alternative/renewable energy sources and the building of awareness and training of the employees in the company.

Certification according to EN ISO 50001 supports a company in these efforts. The largest domestic food retail companies, SPAR, REWE, Hofer and the Pfeiffer Group commissioned TÜV AUSTRIA with the certification.

The trading companies underline their social responsibility in relation to climate protection and energy efficiency with the TÜV AUSTRIA CERT GMBH certified energy management systems. Unlike external energy audits possible according to the EEffG (every





four years, without obligation to implement energy saving measures), these four retailers submit to annually recurring monitoring audits and must be able to show the realized and planned energy saving measures from inspection to inspection.

In total, the ISO 50001 certifications of SPAR, REWE, Hofer and Pfeiffer include more than 3,000 branches in Austria and more than 100 in Hungary, around 650 perfume shops, around 100 sports goods shops in Austria and Germany, approx. 20 wholesale markets, almost 20 central warehouses, six meat processing plants, a vineyard as well as a chocolate factory.

Inspection of greenhouse gas emissions is undertaken

by the Environmental Protection Business Unit of TÜV AUSTRIA SERVICES GMBH.

In pursuit of this goal, 195 restaurants and the McDonald's headquarters in Brunn am Gebirge again commissioned TÜV AUSTRIA in 2015 with a certification audit. The certification process put Austria's number one burger chain in a very good light. From the energy officers to its restaurant managers and employees, the energy management system is superbly implemented.



TÜV AUSTRIA TURK

A Pioneering Spirit in Turkey

In 2015, TÜV AUSTRIA TURK's development was meteoric. The company offers high quality services in Turkey and other countries. Rising trend.

An important factor in the development of the company is the particular geographical location of Turkey. The country has developed into a central and strategic energy transfer country. One of the biggest projects influencing this is probably the Trans-Anatolian Natural Gas Pipeline (TANAP), in which TÜV AUSTRIA Turk has played an important role.

A Turkish TÜV AUSTRIA Team, consisting of 38 inspectors and two chief inspectors, is responsible for the production and delivery control of pipes for the project, which were manufactured in China.

In 2015, automotive services were also established. The automotive team was able to mobilize all of its technical competencies together with the appropriate equipment in the shortest possible time, and succeed within a few months on the competitive market to quickly achieve a strong footing in Turkey. Focus is placed heavily upon continuing to expand supply and know-how, so

that Turkish businesses are offered services which are otherwise not provided in the country spanning the Bosphorus and Anatolia.

Satisfactory growth rates were achieved in the field of industrial services, in spite of the difficult economic environment.

Internationally, TÜV AUSTRIA Turk has successfully completed projects in Russia, China, Jordan, Bulgaria and Italy.

In the coming years, the company is set to become the market leader in a range of industrial services and non-destructive testing in Turkey, including the expansion of the accreditation scope according to industrial demand. Personnel certifications, certifications in the field of solar and wind energy and inspection services are all in the pipeline.

TÜV AUSTRIA SERVICES

TÜV AUSTRIA Inspects Cable Car in Mexico

TÜV AUSTRIA's cable car experts once again proved their expertise in a project in Mexico.

The request came from the Swiss cable car manufacturer Bartholet (BMF Group) for an aerial tramway in Puebla, the fourth largest city in Mexico. The cableway connects two neighborhoods approximately 660 meters apart, with 35 seats per gondola.

The offer was placed on November 18, with an estimated deadline of December 15. After extensive testing planning in Austria, the final testing of the system in Mexico took place from December 12 to 14. Immediately following completion of the acceptance test for the cable car's electric engineering and operation, it was handed over

to the client. The official inauguration of the cable car in Puebla followed on January 4, 2016.

TÜV AUSTRIA has maintained business relationships with the Swiss cable car manufacturer Bartholet since 2013. Since then, we have been certifying safety components and subsystems in accordance with Cable Car Directive 2000/9/EC. In 2014 and 2015, the cableway experts of TÜV AUSTRIA inspected and approved a fixed 4-seater chairlift and a detachable 6-seater chairlift in Turkey.





TÜV AUSTRIA HYGIENIC EXPERT GMBH

Crystal Clear

TÜV AUSTRIA HYGIENIC EXPERT GMBH ensures that the water quality in water supplies and systems meets legal requirements.

Legionella, pseudomonads, germs bacteria – in 2015 there were numerous instances in Austria of contamination of the drinking water, brought about by building work, by old pipelines as well as as by the introduction of external bacteria.

Pseudomonads and other bacteria in drinking water can sometimes cause life-threatening illnesses. That is why the legal and normative procedures have been significantly tightened up in recent years and plant operators have been compelled to responsibly handle drinking water systems.

The greatest sources of risk are represented by areas of the drinking water systems that are not flushed or only rarely: hotels that are not used all year round, schools during holidays as well as apartments during the vacation period. Even poorly cleaned fittings, shower heads and shower hoses represent a potential risk.

TÜV AUSTRIA has been looking at the topic of water hygiene for many years, with special consideration for

Legionella prevention. In order to be able to wholly and professionally tackle the topic of hygiene, TÜV AUSTRIA HYGIENIC EXPERT GMBH created a team of experts in 2015.

The company develops national and international facility-specific quality assurance systems which allow plant operators who are legally responsible for the flawless hygienic quality of the water to comply with all legal and normative requirements.

TÜV AUSTRIA Hygienic Expert GmbH inspects and supports all water systems from which a health risk can emanate: drinking water systems in hospitals, doctors' practices, care and old age homes, hotels, leisure resorts, residential buildings and public buildings. And business relationships are also maintained with many industrial and commercial enterprises.

Info: www.tuv-hygienic.at



BRAND RATING

TÜV AUSTRIA

Superbrand 2015-2016

TÜV AUSTRIA has been named Business Superbrand Austria 2015-2016 by the brand rating agency Superbrands.

This title makes it clear that TÜV AUSTRIA is known and highly valued by customers and business partners throughout Austria, ensuring that excellent services are provided.

A Superbrand Austria can only be determined by brand experts and consumers. One cannot apply for it.

Based on all brands registered at the Austrian Patent Office, an initial ranking was given by the credit agency Bisnode D&B and the GfK Market Research Agency, who interviewed Austrian consumers regarding their favorite brands.

After this stage, the most outstanding brands are conclusively assessed by the Superbrands Brand Council, an independent panel of experts nominated by Superbrands.

For exactly 20 years, Superbrands has been rating the best brands in 88 countries around the world and has, therefore, become a respected authority in the field of brand distinction. Superbrands are those brands which have built up a very good image within a given market segment and which provide the public with real, or at least perceptible, advantages compared to their competitors.





Significant Events in the 2015 Fiscal Year

The TÜV AUSTRIA Group has grown from our own strength, reaching major milestones through consistent investment, but also due to continuous expansion and modernization.

Establishment of TÜV AUSTRIA HYGIENIC EXPERT GMBH

The company was founded in the 3rd quarter of 2015. In addition to pure water hygiene, the company is also engaged in the fields of pool hygiene, indoor air hygiene, and hygiene plans for clinics, hospitals, and nursing homes. TÜV AUSTRIA HOLDING AG holds 75% of the company shares.



Shareholding in the TÜV AUSTRIA Bureau of Inspection & Certification in Pakistan

With retroactive effect from the 1st Quarter of 2015, the shares of TÜV AUSTRIA HOLDING AG in the TÜV AUSTRIA Bureau of Inspection & Certification were increased by 14% to 49%.

Shareholding in TÜV TRUST IT TÜV AUSTRIA GMBH

In Q4 of 2015, TÜV AUSTRIA HOLDING AG acquired the remaining 33.33% of co-shareholder ITAMIS GMBH and now holds 100% of TÜV TRUST IT TÜV AUSTRIA GMBH.



Establishment of a subsidiary company of the TÜV AUSTRIA Bureau of Inspection & Certification in Sri Lanka

The establishment of the TÜV AUSTRIA Bureau of Inspection & Certification Sri Lanka was completed in Q1 of 2015. The company is a 100% subsidiary of the local Pakistani society.



Acquisition of 50% of ICEPI s.p.a. in Italy

The subsidiary company Blu Solutions Srl. adopted 50% of the existing Italian inspection company ICEPI s.p.a. in March 2015



Acquisition of 100% of V&C Cathode Protection Ges.m.b.H

In Q2 of 2015, 100% of the shares previously held by EVN Group in V&C Cathode Protection Ges.m.b.H were acquired. The company was subsequently merged with two other subsidiaries of TÜV AUSTRIA HOLDING AG, TPA & KKS GMBH.



Merger of TPA – Technische Überwachung, Prüftechnik und Arbeitssicherheit (Technical Supervision, Testing and Work Safety) GmbH and KKS Kesselprüf- und Korrosions-Schutz (Boiler Inspection and Corrosion Protection) GmbH

In September 2015, retroactively back-dated to 1/1/2015, the independent subsidiaries TPA – Technische Überwachung, Prüftechnik und Arbeitssicherheit GmbH, KKS Kesselprüf- und Korrosions-Schutz GmbH and the newly-acquired in 2015 V&C GmbH were merged to form TPA & KKS GMBH.

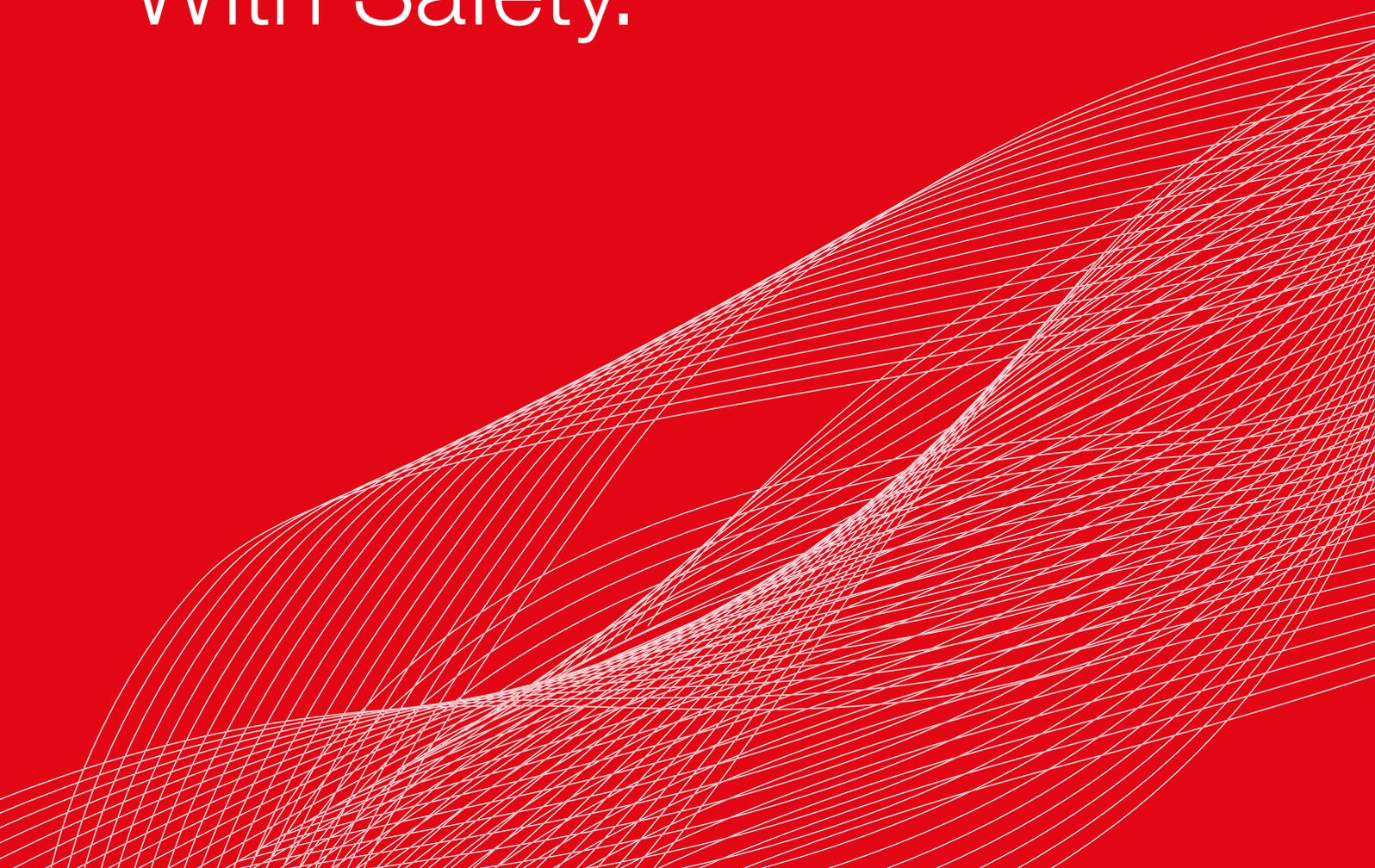


TÜV AUSTRIA CYPRUS

TÜV AUSTRIA HOLDING AG was, from the 2nd half of 2014, the sole shareholder of the company, which was dissolved at the time. The company shares were completely transferred to the subsidiary TÜV AUSTRIA HELLAS Ltd in 2015. Operations resumed in the 2nd half of 2015.

Next Generation

A Worthwhile Investment.
With Safety.



Arouse curiosity, networking, encourage innovation, enable new opportunities in the areas of technology and natural sciences.

The commitments of the TÜV AUSTRIA Group for Austria's Next Generation:



✓ TÜV AUSTRIA Science Award

We promote Creativity and Innovation

With the TÜV AUSTRIA Science Award, we honor creative and innovative HTL projects and award theses and dissertations and also examples of corporate practice. The Science Award comes with a € 15,000 endowment.



✓ TÜV AUSTRIA Science Scholarship

We support young scientists

Every year we award five TÜV AUSTRIA Science Scholarships to support young researchers with their scientific academic work. With this, we award a stipend of € 500 per month for up to 36 months.



✓ TÜV AUSTRIA Kids

We bring technology into the school

We introduce little ones to technology in practice and arouse their curiosity in elementary schools with our program TÜV AUSTRIA Kids. Currently, we are developing electrical testing devices with pupils of the 3rd and 4th grade.



TÜV AUSTRIA SCIENCE AWARD

Top Performances Awarded

Scientific excellence was once again in the spotlight at the TÜV AUSTRIA Science Award 2015. On October 28, the best projects in the fields of universities/colleges, HTL and corporate practices were awarded for the fourth time.



Info & Video: www.tuv.at/wissenschaftspreis



The domed hall of the Technical University of Vienna offered a fitting setting for the ceremony. The submissions were of such high quality that two winners were chosen in the categories of Uni/FH and HTL thesis work.

The high quality of the work, the great technical performance, the innovative and creative approaches to tasks undertaken by local technical colleges and universities and technical universities, as in the years before, greatly impressed the Principal of the Technical University of Vienna, Sabine Seidler, and the Secretary General of the Association of Industrialists, Christoph Neumayer, alongside a packed auditorium.



For the first time, TÜV AUSTRIA also presented the Audience Award. The visitors were able, live and on-site, to vote for one of three projects.

A total of 51 entries were considered for the 2015 TÜV AUSTRIA Science Award.

2015 Award Winners

"Universities/Colleges" Category

Katrin Lepuschitz, MSc

Master Thesis, TU Vienna

"Demolition Waste – an Analysis of Composition and Financial Value – based on a Case Study in Vienna"

Dipl.-Ing. Mag. Dr. Bernd Zwattendorfer

Dissertation, TU Graz

"Towards a Privacy-Preserving Federated Identity as a Service Model"

"Theses at Advanced Technical Colleges" Category

Jakob Bleiberschnig, Fabian Schöffmann, Stephan Steiner, Alexander Widmann

Thesis, HTL Klagenfurt Mössingerstraße
"OcuCraft"

Markus Kircher, Simon Wolfsgrubner

Thesis, HTL Vöcklabruck

"Development and Construction of a Mobile Personal Cable Hoist"

"Business Practice" Category

ZT-Bureau DI Werner Schwab, Villach

Hon.-Prof. DI Werner Schwab, Max Weichert, MSc

"Sound Level Meter with an Automatic Adaptive Weighting Filter"

TÜV AUSTRIA Audience Award

Maximilian Egger, Nermin Golubic, Sejla Kendic

Thesis, HTL 1 Construction & Design Linz

"Soundproofing Wall Components in Solid Wood Structures"



TÜV AUSTRIA KIDS

Lighting up Diodes

With the "TÜV Austria Kids" campaign, child-friendly, exciting and practical technology is taken to primary schools.





In the second year of the program's existence, specially trained and appointed trainers could introduce a total of almost 8,000 children in Vienna's primary schools to TÜV AUSTRIA Kids.

The campaign is making a contribution to showing that technology is fun, and it aims to promote technical know-how in schools with extensive handling experience of materials, tools, and equipment.

The students built a current testing device from everyday utensils in class in two lessons. At the same time, the children, who are in the third and fourth grades, were introduced to the topics of safety and technology in a child-friendly way.

The campaign was met with much enthusiasm from both pupils and teachers and will continue in 2016.

Through all three activities, the TÜV AUSTRIA Group wants to contribute to raising a certain curiosity in science and technology amongst young people and ensure the opportunity to develop even further during and after training and education.

As a leading national and international service provider for integrated safety, quality and resource management, TÜV AUSTRIA thus also fulfills a social duty. A provision for the future, which justly earns its name – and is worthwhile.

In 2015, 4,706 children from 224 primary school classes in Vienna were introduced to TÜV AUSTRIA Kids.



SPORTS MARKETING

A Successful Combination

TÜV AUSTRIA supports Nordic Combined and benefits from positive image transfer.



In 2015, the TÜV AUSTRIA Group also took a number of Austrian athletes under contract as brand ambassadors. The Nordic Combined skiers Lukas Klapfer, Sepp Schneider, Bernhard Flaschberger and Harald Lemmerer started all World Cup races with the TÜV AUSTRIA logo on their helmets, caps and headbands.

Klapfer won a bronze medal at the last Olympic Games in Sochi in the team competition and secured his first victory in a World Cup race in Schonach in 2015. Schneider celebrated his first World Cup podium finish in Val di Fiemme in the team sprint. Bernhard Flaschberger impressively showed what he is made of at the World Junior Championships in 2014, 2015 and 2016. With three gold medals in the team competition, he also won gold in the individual competition in the Russian city of Rasnov in 2016.

Austria's youngest – highly talented – combiner, Harald Lemmerer, can also celebrate, already having a number of Continental Cup victories as well as numerous Top 15 finishes in World Cup races.

All four athletes bring to the company a significant positive image transfer. This means that the positive, dominant features of Austrian skiing are transferred to the TÜV AUSTRIA brand. Conversely, the Ski Austria brand image benefits from a partnership with the technical competence and high level of expertise of TÜV AUSTRIA.

Business relationships between skiing and TÜV AUSTRIA have already existed for years. The company is the clear market leader for cable car testing in Austria.

TÜV AUSTRIA FORUM

A Meeting Place for Industry

The TÜV AUSTRIA Forum was also a knowledge and ideas space for partners, customers and friends of TÜV AUSTRIA who want to look beyond the bigger picture in 2015, with high-profile guest lectures.

Safety, science, and innovation from different perspectives. The TÜV AUSTRIA Forum regularly opens its doors to customers, partners and friends of the company on these topics.

Interesting guest speakers deliver a corresponding kick-off with their keynote speeches for extremely lively and moderated public discussions.

The locations along with the curiosity-evoking lecture titles and the possibility for the audience to make interesting contacts through relevant networking opportunities placed these evening events by TÜV AUSTRIA in high demand throughout 2015.

For one, the TÜV AUSTRIA Group uses this type of event to create or deepen a positive link to our customers, partners and friends and, secondly, also to be on the cutting edge with the topics, to convey messages and raise awareness.

An all-in-all worthwhile investment.

Our Guest Lectures in 2015



Sonnenator founder Johannes Gutmann
"From Maniac to Winner"



Trend researcher and futurologist Matthias Horx
"Quality and Safety of the Future"



Genetics Professor Markus Hengstschläger
"Flexicurity - On the way to success with security and flexibility"

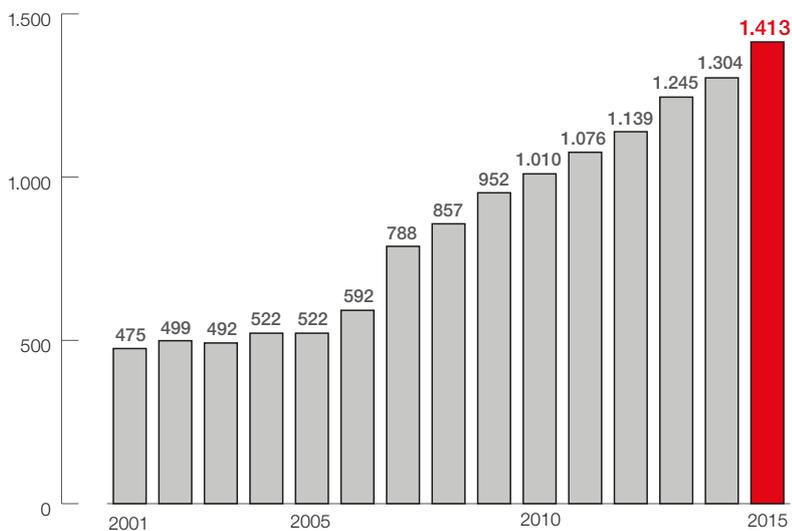
Shaping the Future

TÜV AUSTRIA –
Partner for many
areas. Worldwide.

EMPLOYEES AND SALES

Long-Term Development 2001–2015

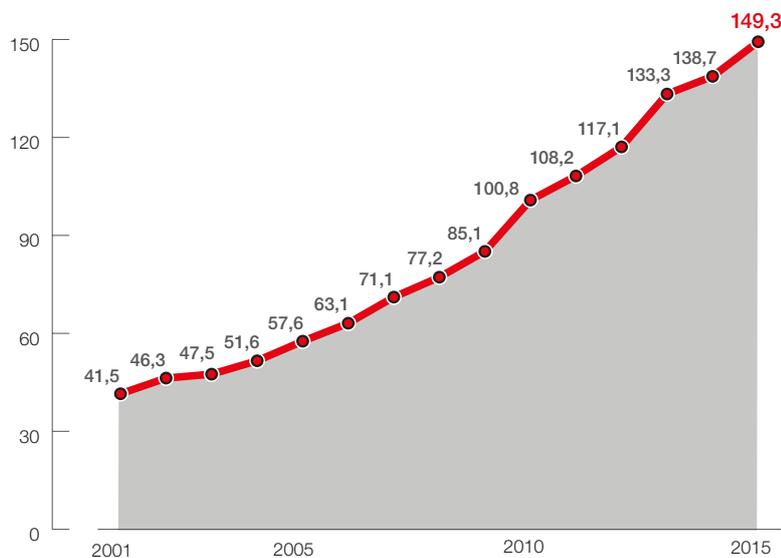
Personnel Development



At year-end, the workforce of the TÜV AUSTRIA Group stood at 1,413 employees, an increase over 2014 of 109 employees (+8.4%). Of these, 931 persons were employed in domestic enterprises and 482 (34%) worked in foreign subsidiary companies.

TÜV AUSTRIA SERVICES has the most staff with 603 and the largest foreign subsidiary is TÜV AUSTRIA HELLAS with 94 personnel.

Sales Development in € million



The consolidated revenues of the 2015 fiscal year have risen for the seventh consecutive year. Invoiced sales totaled €149.3 million, exceeding the value of the previous year by €10.6 million, or 7.6%.

The positive revenue development of the TÜV AUSTRIA Group is largely due to the significantly higher revenues of TÜV AUSTRIA SERVICES GMBH, TÜV AUSTRIA TURK, TÜV AUSTRIA ACADEMY GMBH and the acquisition of V&C Cathodic Protection Ges.m.b.H.

The share of profits made from foreign companies' turnover was approximately €37.8 million, or 25.3%, in the 2015 fiscal year.

270 Services Worldwide

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General Director of AGRANA Beteiligungs-AG

Vice-Presidents

Dipl.-Ing. Dr. Klaus Woltron
MINAS Beteiligungs-Management GmbH
Dipl.-Ing. Hans-Jörg Glinz
Senior Consultant at Christof Holding AG

Director

Dipl.-Ing. Dr. Stefan Haas

Vice-Director

Mag. Christoph Wenninger

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Consultant Ing. Hubert Bertsch
Managing Director of Bertsch Holding AG
Mag. Dr. Karin Exner-Wöhrer, MBA
CFO, Salzburg Aluminium AG
Prok. Ing. Manfred Gloser
Head of Quality Management, Voith
Paper GmbH

Dipl.-Ing. (FH) Rudolf Gutscher

Maintenance Manager of EVN Power Plants

Dipl.-Ing. Herbert Hummer

Technical Director Mondi SCO, a.s.

Ing. Anton Marschall

Area Manager South East Europe of Schindler Elevators

Ing. Mag. Stefan Neubauer

Chief Operating Officer/Authorized Representative Air Liquide
South East Europe

Dr. Heinrich Scherfler

Former Executive Director, Biochemie GesmbH

Dipl.-Ing. Gustav Sponer

Managing Director, ALCAR HOLDING GmbH

Dr. Alois Virag

Senior Vice President, Refining & Petrochemicals, OMV AG

Dipl.-Ing. Heinz Wanda

Vienna University of Applied Sciences

Dr. Susanna Zapreva-Hennerbichler

Managing Director, Wien Energie-Wien Strom GmbH

Dipl.-Ing. Hanns Zinnöcker

Former Director, voestalpine Stahl Linz GmbH

TÜV AUSTRIA HOLDING AG

Members of the Board

Dipl.-Ing. Dr. Stefan Haas
Chief Executive Officer
Mag. Christoph Wenninger
Chief Financial Officer

Members of the Supervisory Board

KR DI Johann Marihart, Chairman
DI Dr. Klaus Woltron, Vice-Chairman
DI Hans-Jörg Glinz, Vice-Chairman
Prok. Ing. Mag. Stefan Neubauer
Dr. Alois Virag
Dipl.-Ing. Hanns Zinnöcker

Works Council Delegates

Ing. Karl Preissler

Chairman of the TÜV AUSTRIA SERVICES GMBH
Works Council

Ing. Norbert Kletzl

Works Council of TÜV AUSTRIA HOLDING AG

Ing. Josef Rutter

Chairman of the TÜV AUSTRIA CERT GMBH Works Council

Dates and Facts

Board meetings

05/28/2015 / 06/16/2015 / 12/02/2015

Annual General Meeting

06/16/2015

Head of the supervisory board of TÜV AUSTRIA HOLDING AG/TÜV AUSTRIA SERVICES GMBH

03/26/2015 / 05/28/2015 / 09/30/2015 / 12/02/2015

Personnel of TÜV AUSTRIA Group

as of 31st December 2015: 1,413

TÜV AUSTRIA TIMES Customer Magazine

4 Issues, Circulation: 22,000

Cooperation of TÜV Austria Experts in national and international bodies

AHC

ASI (ON)

AUSTROLAB

CEN/CENELEC

CEOC International

EURACHEM

EUROLAB

Association of Friends of TMW

ISO/IEC

ISO/CASCO

ÖGfZP

ÖGS

ÖVE

ÖVFG

TÜV Brand Association e.V.

VdTÜV – Association of TÜV e.V.

VDI

VIKOM

Notified Body Forum (simple pressure vessels, pressure equipment, machinery, PPE, medical devices, implants, EMI/EMC, ATEX, elevators)



Services



Plants



Lift Technology



Training,
Education



Automotive



Construction
Engineering



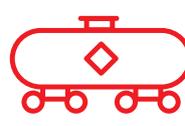
Lightning
Protection



Fire Protection



Stage Technology



Pressure
Equipment



Railway
Engineering



Electrical
Engineering



Energy



Explosion
Protection



EMC, Information
Technology



Handling
Technology



Health



IT Security



Calibration



Cranes,
Lifts, Doors



Legal
Compliance /
Law & Technology



Loss Adjustment



Machinery



Medical
Technology



Person
Certification



Inspection
Management



PPE Personal
Protective
Equipment



Product Safety



Quality
Management



Cableway
Technology



Playground,
Sports, Leisure
Equipment



Environmental
Protection



Environmental
Management



Business
Consulting, Facility
Management



Materials Testing
and Welding
Engineering



Certification